

Grand Lake Telecommunications Company
A Division of
OMNI III Cable T.V., Inc.

PO Box 308
226 South 4th Street
Jay OK 74346
918-253-3474

-- Agreement --

Grand Lake Telecommunication is pleased to offer DSL service for your Internet connection.

- 1.) DSL installation¹ is \$185.00. By signing below, you agree to have an active account for 1 year with GLT for DSL service; whereas GLT will waive the installation fee. If you disconnect service during that time, or the account is permanently disconnected as a result of a temporary disconnect for non-pay, the \$185.00 will be prorated and billed on your final bill.
- 2.) If you choose not to sign for the 1 year service, the \$185.00 will be collected at the time you apply for service, in addition to the first month's rate.
- 3.) Requirements are: Windows 98, Windows Millennium or Windows XP or higher and a NIC Card.
- 4.) Grand Lake Telecommunication (GLT) employees are not authorized to work on a customer's computers.
- 5.) Please call our office if you need your service disconnected, for any reason, at 918.253.3474. If you fail to notify our office you will be responsible for the monthly fee, even if there is no activity on this account. Please contact us to avoid this problem.
- 6.) CUSTOMER OWNED MODEMS-Grand Lake Telecommunication (GLT) techs are not permitted to work on, assemble, install or set up a customer's personally owned modem, not bought through GLT. The customer will be responsible for any technical difficulties with the modem, including but not limited to, connection problems, default settings, power surges, etc.
- 7.) VIRUSES – Grand Lake Telecommunications (GLT) have authority to disconnect service if your computer causes server issues (viruses/Trojans/Worms/etc.) and will be kept off until you have your computer serviced and cleaned. After 60 days your service will be permanently disconnected. If this is during your agreement, the \$185.00 installation fee will be prorated and billed on your final bill.

¹ Installation-service installed up to the outside telephone (NID) box at the location for the DSL account holder.
Labor: \$1.00 per minute/\$.15 per foot of wire on additional inside work

I agree to continue DSL service through Grand Lake Telecommunications for 1 year. If I disconnect service before my agreement is complete (from installation date), the \$185.00 installation charge will be prorated and billed on my final Grand Lake Telecommunication bill. This applies to the non-recurring installation charge of \$185.00.

Signed by: _____ Date: _____

FOR OFFICE USE ONLY:

Signed By: _____ Account Number: 111- _____

Signed Date: _____ Service Installed: _____