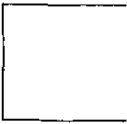


NEW SERVICE APPLICATION
PLEASE PRINT

DATE: _____



ACCOUNT INFORMATION

Applicant's Name: _____ Extra Listing (Additional \$1.00 per month): _____
Contact Numbers: _____
Residential Listing: _____
Business Listing: _____ Federal Tax ID #: _____
Directory (Telephone Book) Listing: _____
Billing/Mailing Address: _____
Physical Address & Driving Directions: _____
911 ADDRESS: _____
(MAY BE OBTAINED BY CALLING: DELAWARE COUNTY E-911 OFFICE AT 918- 253-9111 or MAYES COUNTY E-911 OFFICE AT 918-824-1875)

PREVIOUS SERVICE INFORMATION

Grand Telephone Company? YES NO Name(s) on account: _____
OMNI III Cable T.V., Inc.? YES NO Name(s) on account: _____
Grand Lake Telecommunications? YES NO Name(s) on account: _____

If "YES", please list any information concerning any service you may have had within the last year.

Company: _____ Town/City: _____
Listing: _____ Telephone Number: _____
Length of Service: _____ Disconnect Date: _____

APPLICANT INFORMATION

Applicant's Maiden Name (If Applicable): _____ Applicants Marital Status: M S D SEP W
Occupation: _____ Employer: _____ Years: _____
DL # or Last 4 Digits of SSN: _____ Over 18?: YES NO
Spouse's Name (If Applicable): _____ Spouse's Maiden Name: _____
Occupation: _____ Employer: _____ Years: _____
DL # or Last 4 Digits of SSN: _____ Over 18?: YES NO

CPNI INFORMATION

CPNI: Please list any person(s) that may have access to your account information: _____
CPNI Password: _____
CPNI Verification Questions if CPNI Password is Forgotten (Pick two of the following):
Q: Favorite Color: _____ Q: Name of Childhood Friend: _____
Q: Pet's Name: _____ Q: Name of Favorite Teacher: _____

CHECK THE BOX FOR EACH COMPANY YOU ARE APPLYING FOR SERVICE:

- | | | |
|--------------------------|-------------------------------|-----------------------------|
| <input type="checkbox"/> | Grand Telephone Company, Inc. | Local Telephone Service |
| <input type="checkbox"/> | GTC, Inc. | Long Distance Service |
| <input type="checkbox"/> | OMNI III Cable T.V., Inc. | Video Service |
| <input type="checkbox"/> | Grand Lake Telecommunications | High Speed Internet Service |

LIFELINE QUALIFIED?

YES NO

LIFELINE CERTIFICATION RECEIVED?

YES NO

WOULD YOU LIKE DIRECT PAYMENT ON YOUR ACCOUNT(S)?

- | | | |
|-------------------------------|-----------------------------|--|
| Grand Telephone Company, Inc. | Local Telephone Service | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| OMNI III Cable T.V., Inc. | Video Service | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| Grand Lake Telecommunications | High Speed Internet Service | YES <input type="checkbox"/> NO <input type="checkbox"/> |

Bank _____ Name on Account _____

Please provide a voided blank check and signature for each service on Direct Payment.

OFFICE USE ONLY:

TAKEN BY: _____

DATE PAID: _____ CHECK CASH CREDIT CARD

GRAND	GLT	OMNI
Acct# _____	Acct# _____	Acct# _____

WRITE OFF AMOUNT:	_____	_____	_____
FIRST MONTHS RATE:	_____	_____	_____
MODEM / ROUTER:	_____	_____	_____
DEPOSIT:	_____	_____	_____
INSTALLATION FEE:	_____	_____	_____
TOTAL PAID:	_____	_____	_____

NOTES: _____

GRAND LAKE TELECOMMUNICATIONS

ACCOUNT NUMBER:

LOGIN ID: _____ @grand.net
This will be your email address (Minimum 6, up to 32 characters, underscores & dashes are allowed)

PASSWORD: _____
(Minimum 6, up to 32 characters, should have letters & numbers, CANNOT CONTAIN ANY PART OF YOUR NAME)

High Speed Internet Options:

DSL (Available Everywhere)

	Per Month	Data Only	Speeds up to:
<input type="checkbox"/> Silver DSL	\$ 35.00	\$ 65.00	6MB Down
<input type="checkbox"/> Gold DSL	\$ 45.00	\$ 75.00	12MB Down
<input type="checkbox"/> Platinum DSL	\$ 60.00	\$ 90.00	18MB Down
<input type="checkbox"/> Platinum Plus DSL	\$ 80.00	\$ 110.00	25MB Down
<input type="checkbox"/> Lifeline DSL	\$ 15.75	\$ 45.75	15MB Down

FIBER OPTIC (Where Available)

Residential

<input type="checkbox"/> 25MB Fiber-to-the-Home	\$ 50.00	\$ 80.00	25MB Up/Down
<input type="checkbox"/> 50MB Fiber-to-the-Home	\$ 60.00	\$ 90.00	50MB Up/Down
<input type="checkbox"/> 100MB Fiber-to-the-Home	\$ 80.00	\$ 110.00	100MB Up/Down
<input type="checkbox"/> 1GB Fiber-to-the-Home	\$ 195.00	\$ 220.00	1000MB Up/Down
<input type="checkbox"/> Lifeline Fiber-to-the-Home	\$ 15.75	\$ 45.75	25MB Up/Down

Business (Static IP Included)

<input type="checkbox"/> 25MB Fiber-to-the-Business	\$ 75.00	\$ 105.00	25MB Up/Down
<input type="checkbox"/> 50MB Fiber-to-the-Business	\$ 135.00	\$ 165.00	50MB Up/Down
<input type="checkbox"/> 100MB Fiber-to-the-Business	\$ 200.00	\$ 220.00	100MB Up/Down
<input type="checkbox"/> 1GB Fiber-to-the-Business	\$ 495.00	\$ 525.00	1000MB Up/Down

High Speed Internet Service requires a \$185.00 Installation Fee. Installation fee is waived with a 1 year service agreement. If service is terminated by customer before the agreement period is completed, the account will be billed the prorated \$185.00 Installation Fee.

Please CHECK what equipment you would like with your High Speed Internet service:

DSL Modem \$33.00 Wi-Fi Router \$37.50 Both \$70.50

Please CHECK if you would like any of the Maintenance Programs offered:

YES NO Modem Maintenance Plan – Regular Modem \$2.00/mo

YES NO Modem Maintenance Plan – Wireless Router \$2.00/mo

YES NO Modem Maintenance Plan Combo – Regular Modem & Wireless Router \$3.00/mo

In making this application the undersigned agrees to the rules and regulations of Grand Lake Telecommunications and to any general changes in the rules, regulations and rates for the service furnished under this application. This application becomes a contract when accepted in writing by Grand Lake Telecommunications.

APPLICANT SIGNATURE (FINANCIALLY RESPONSIBLE PARTY CAN MAKE CHANGES TO THE ACCOUNT)

DATE

SECONDARY RESPONSIBLE PARTY (FINANCIALLY RESPONSIBLE PARTY CAN MAKE CHANGES TO THE ACCOUNT)

DATE

Grand Lake Telecommunications Company
A Division of
OMNI III Cable T.V., Inc.

PO Box 308
226 South 4th Street
Jay OK 74346
918-253-3474

-- Agreement --

Grand Lake Telecommunication is pleased to offer FIBER service for your Internet connection.

- 1.) FIBER installation¹ is \$185.00. By signing below, you agree to have an active account for 1 year with GLT for FIBER service; whereas GLT will waive the installation fee. If you disconnect service during that time, or the account is permanently disconnected as a result of a temporary disconnect for non-pay, the \$185.00 will be prorated and billed on your final bill.
- 2.) If you choose not to sign for the 1 year service, the \$185.00 will be collected at the time you apply for service, in addition to the first month's rate.
- 3.) Requirements are: Windows 98, Windows Millennium or Windows XP or higher and a NIC Card.
- 4.) Grand Lake Telecommunication (GLT) employees are not authorized to work on a customer's computers.
- 5.) Please call our office if you need your service disconnected, for any reason, at 918.253.3474. If you fail to notify our office you will be responsible for the monthly fee, even if there is no activity on this account. Please contact us to avoid this problem.
- 6.) CUSTOMER OWNED MODEMS-Grand Lake Telecommunication (GLT) techs are not permitted to work on, assemble, install or set up a customer's personally owned modem, not bought through GLT. The customer will be responsible for any technical difficulties with the modem, including but not limited to, connection problems, default settings, power surges, etc.
- 7.) VIRUSES – Grand Lake Telecommunications (GLT) have authority to disconnect service if your computer causes server issues (viruses/Trojans/Worms/etc.) and will be kept off until you have your computer serviced and cleaned. After 60 days your service will be permanently disconnected. If this is during your agreement, the \$185.00 installation fee will be prorated and billed on your final bill.

¹ Installation-service installed up to the outside telephone (NID) box at the location for the FIBER account holder.
Labor: \$1.00 per minute/\$.15 per foot of wire on additional inside work

I agree to continue FIBER service through Grand Lake Telecommunications for 1 year. If I disconnect service before my agreement is complete (from installation date), the \$185.00 installation charge will be prorated and billed on my final Grand Lake Telecommunication bill. This applies to the non-recurring installation charge of \$185.00.

Signed by: _____ Date: _____

FOR OFFICE USE ONLY:

Signed By: _____ Account Number: 111- _____

Signed Date: _____ Service Installed: _____